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**FAX TRANSMISSION TO USPTO**

TO: Commissioner for Patents  
Attn: Examiner Teadesse Hailu  
Patent Examining Corps  
Facsimile Center  
Alexandria, VA 22313-1450

FROM: Jason S. Feldmar  
OUR REF.: SVL920010047US1  
TELEPHONE: (310) 642-4141

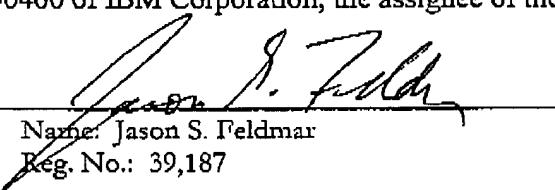
Total pages, including cover letter: 5

**PTO FAX NUMBER: 571-273-8300**

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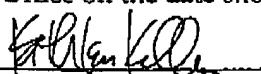
Title of Document Transmitted:	REQUEST FOR CONTINUED EXAMINATION (RCE) UNDER 37 C.F.R. §1.114 (IN DUPLICATE)
Applicant:	Michael C. Morrison
Serial No.:	09/928,601
Filed:	August 13, 2001
Group Art Unit:	2173
Title:	METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS
Our Ref. No.:	SVL920010047US1

Please charge all fees to Deposit Account No. 09-0460 of IBM Corporation, the assignee of the present application.

By: 

Name: Jason S. Feldmar  
Reg. No.: 39,187

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.

  
Signature

March 15, 2006

Date

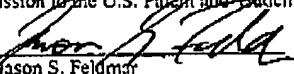
MAR 15 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison      Examiner: Teadesse Hailu  
 Serial No.: 09/928,601      Group Art Unit: 2173  
 Filed: August 13, 2001      Docket: SVL920010047US1  
 Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on March 15, 2006.

By:   
Name: Jason S. Feldmar

## REQUEST FOR CONTINUED EXAMINATION (RCE) UNDER 37 C.F.R. §1.114

MAIL STOP RCE  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 CFR § 1.114 of patent application Serial No. 09/928,601, filed on August 13, 2001, and entitled METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS, in which no payment of the issue fee, abandonment of, or termination of proceedings has occurred.

- Enter the uncentered amendment and Declaration Under 37 C.F.R. §1.131 previously filed on March 1, 2006 under 37 C.F.R. § 1.116 in the present patent application.
- The fee has been calculated as shown below in the "Claims as Filed" table.

## CLAIMS PRESENT

Claims Remaining:	Highest Number Previously Paid For:	Number Extra	Rate	Fee
Basic Filing Fee (Basic national fee + Examination fee + Search fee)				\$790.00
Total Claims	39	0	x \$50.00	= \$0.00
Independent Claims	3	0	x \$200.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$790.00

- A charge to the Deposit Account identified below in the amount of \$790.00 to cover the RCE Filing Fees.
- Address all future communications to the Attention of Jason S. Feldmar at Gates & Cooper LLP, Howard Hughes Center, 6701 Center Drive West, Suite 1050, Los Angeles, California 90045, Telephone: (310) 641-8797.

03/16/2006 HTECKLU1 00000040 090460 09928601

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(PTO TRANSMITTAL - FILING UNDER 37 CFR §1.114)

PAGE 2/5 \* RCVD AT 3/15/2006 2:33:09 PM [Eastern Standard Time] \* SVR:USPTO-EXRF-6/35 \* DNIS:2738300 \* CSID:+13106418798 \* DURATION (mm:ss):01:30

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 09-0460 of IBM Corporation, the assignee of the present application. A duplicate of this paper is enclosed.

Customer Number 22462

**GATES & COOPER LLP**

Howard Hughes Center  
6701 Center Drive West, Suite 1050  
Los Angeles, CA 90045  
(310) 641-8797

By: Jason S. Feldmar  
Name: Jason S. Feldmar  
Reg. No.: 39,187  
JSF/kmk

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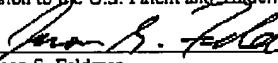
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